



FOR IMMEDIATE RELEASE:

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BJWSA and Hilton Head PSD to conduct annual water main flushing program

OKATIE and HILTON HEAD ISLAND, S.C. (November 21, 2024) – Beaufort-Jasper Water and Sewer Authority (BJWSA) and Hilton Head Public Service District (PSD) will temporarily change the drinking water treatment method and flush water lines throughout their service areas for a two-week period starting **Dec. 4**. The change is part of the routine maintenance program for the utilities' water distribution systems. There will be no interruption in service related to this program.

Customers can use their water as normal but may notice a slight chlorine taste or smell in the tap water **Dec. 4 - 18**. Customers may also notice brief discoloration in the tap water as the result of lines being flushed. If water appears discolored, customers should run cold water for a few minutes. If discoloration persists for more than ten minutes, BJWSA customers can call (843) 987-9200, and Hilton Head PSD customers can call (843) 681-5525. In addition, the following wholesale customers will be affected: Callawassie, Moss Creek (Water Oak Utilities), Warsaw-Eustis-Oaks, Harbor Island, Fripp Island and the military facilities. Contact your designated utility with any questions.

Customers who are especially sensitive to the taste or smell of chlorine can keep an open container of drinking water in their refrigerator to allow the chlorine to dissipate. Water stored in refrigerated containers should be changed weekly.

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